

# Signia Hearing Aids Review: Costs, Features And More

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Updated: Aug 9, 2023, 1:11am

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Signia

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Hearing aids allow many people who are hard of hearing communicate more easily with others, but factors like speech comprehension and background noise can still be problematic. Signia’s product line, though, might help, as it boasts a number of hearing aids that address these particular pitfalls. Read on for our comprehensive review of their product offerings.

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## Signia Styletto AX



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On YesHearing's Website

- Qi wireless technology, enabling you to simply place the charger on a charging pad instead of having to plug it in
- Case stores 4 days of full charges
- Connects directly to your iOS®, and select Android™ devices so you can stream audio in excellent quality

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Signia Hearing Aids At A Glance

Summary:

- Coverage of types and severities of hearing loss:** Signia markets products for mild to profound hearing loss, as well as Contralateral Routing of Signals (CROS) systems for people with one-sided deafness.
- Technology used in Signia hearing aids:** Augmented Xperience and Signia Xperience tout improved speech understanding and background sound processing, according to the company.
- Selection and features:** Signia provides a variety of hearing aid styles. However, lower-end models require app use to control settings like volume.

What we like:

- ✓ Appealing design
- ✓ Portable charging cases are small and easy to use
- ✓ Own Voice Processing feature allows hearing professionals to calibrate hearing aids to help user’s own voice sound “normal”

What we don’t like:

- ✗ Warranty information lacks transparency
- ✗ Lower-end models don’t have touch controls and require app use for adjustments
- ✗ Customer service is lacking

About Signia

Signia is one of the top three hearing aid brands globally. It’s owned and operated by WS Audiology, which also manages brands including Widex, A&M and audibene. Signia hearing aids were initially sold under the brand Siemens. It was purchased by Sivantos in 2015 and merged into WS Audiology in 2019. Siemens was another pioneer in digital hearing aids and the first to develop wireless ear-to-ear connectivity.

Signia Hearing Aid Options and Prices

Signia has six main hearing aid lines with multiple models. Here, we’ve reviewed an offering from each line.

Cookies on Forbes	MODEL	LEVEL OF HEARING LOSS TREATED	TYPE OF HEARING AID	FEATURES	PRICE
	Signia Insio Charge&Go AX	All levels	In-the-Ear (ITE) or In-the-Canal (ITC)	Custom tailored to fit your ear; lithium-ion contactless charging with up to 20 hours of use per charge; allows for direct streaming from Apple devices with MFi (Made for iPhone/iPod/iPad) standard and certain Android devices with ASHA (American Speech-Language-Hearing Association) standard	\$2,300 to \$3,685 each, depending on bundled services; package price set by audiologist or other distributor
	Signia Pure Charge&Go AX	All levels	Power Behind-the-Ear (BTE)	Augmented Focus technology helps filter background noise; lithium-ion battery offers up to 36 hours of use on single charge with five hours of streaming; compact, portable charger; available in 10 colors	\$1,400 to \$3,685 each, depending on bundled services; package price set by audiologist or other distributor
	Signia Motion X Charge&Go X	All levels	Power Behind-the-Ear (BTE)	Small size with big power; lithium-ion battery provides up to 61 hours of use per charge; Bluetooth- and Signia Assistant-enabled; available in 10 colors	\$1,800 to \$2,300 each, depending on bundled services; package price set by audiologist or other distributor

	HEARING LOSS TREATED	HEARING AID		
Signia Active X	Mild to moderate	In-the-Ear (ITE)	Fits like any set of earbuds with sleeves to fit most ears; pocket-sized charging case provides up to 26 hours of use per charge; can stream via Bluetooth or help in situations with challenging acoustics; all adjustments must be made via app	\$1,350 to \$2,200 each, depending on bundled services; package price set by audiologist or other distributor
Signia Silk X	Mild to moderate	Completely-in-Canal (CIC)	One of the world's smallest hearing aids, according to the company; doesn't need custom fitting via earmold, as a variety of sleeves enable a comfortable fit; phone calls are supported via app or miniPocket accessory, but music and TV streaming aren't supported; all adjustments must be made via app; can be paired with CROS Silk X to address hearing loss in only one ear	\$1,000 to \$2,200 each, depending on bundled services; package price set by audiologist or other distributor
Signia Styletto X	Mild to severe	Receiver-in-Canal (RIC)	Award-winning design; world's first hearing aid with acoustic-motion sensors, according to the company; wireless charger provides up to three days of power without having to recharge the case; full connectivity with all Bluetooth devices; all adjustments must be made via app	\$1,800 to \$3,600 each, depending on bundled services; package price set by audiologist or other distributor

### Customization Options and Special Features

Depending on the hearing aid you choose, Signia allows users to customize their experience with the following technologies:

- Augmented Xperience (AX).** This technology uses two separate processors: one for focused sounds like speech and one for surroundings. Signia calls this technology Augmented Focus and boasts that users enjoy 25% better speech understanding in noisy environments compared to other hearing aids. This technology is available on the Insio Charge&Go AX, Pure Charge&Go T AX and CROS Pure Charge&Go AX models.
- Signia Xperience.**This hearing aid platform allows users to focus on what’s in front of them and pick up surrounding noises at the same time, according to the company. It takes motion into account to make conversations easier in active situations. More than 90% of users report a natural sound experience while moving, according to Signia. This technology is part of select Motion, Pure, Styletto and Silk hearing aids.
- Tinnitus Notch Therapy.** All Signia hearing aids feature this built-in therapy, which offers the potential for permanent tinnitus relief. Users wear their hearing aids as usual but can experience a reduction in their tinnitus symptoms within weeks or months, according to the company.

### Signia Apps and Accessories

Signia’s apps and accessories offerings include:

- Signia app.** This smartphone app lets users adjust hearing aid volume, streaming and other preferences. Its new Signia Assistant feature helps optimize the user experience and answer questions. A face mask mode helps users better understand what people wearing face masks are saying, and the Signia TeleCare component allows users to connect with their hearing health care provider.
- miniPocket.** This small remote control provides a discreet way to control hearing aids without a smartphone. It’s small enough to fit on a key ring and easy to use.
- StreamLine TV.** This device feeds audio from your television directly to your hearing aids. It allows streaming to multiple pairs of compatible hearing aids and provides Dolby Digital quality. Control StreamLine TV via the Signia smartphone app.
- StreamLine Mic.** Stream from any Bluetooth device with this mic. It connects with laptops, smartphones and assistants like Alexa and Siri. StreamLine Mic can also act as a hands-free mobile headset for phone calls or a traditional microphone in noisy situations.

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## Brilliant Hearing Never Looked So Good

Built on our leading-edge Augmented Xperience audiology platform, Styletto AX was created to give you the outstanding speech clarity you need with the hearing aid features you want.

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## Are Signia Hearing Aids Covered by Insurance?

Coverage for hearing aids varies. Most private insurers don't cover the full cost of hearing aids. However, some may cover hearing tests and evaluations. Talk to your insurer for details.

Hearing tests and hearing aids are covered by some Medicare and Medicaid plans:

**Original Medicare** doesn't cover exams, fittings or hearing aids.

**Medicare Part B** may cover most fees of a hearing exam if a doctor orders the testing.

**Medicare Advantage** plans often cover hearing exams and hearing aids.

**Medicaid** coverage varies based on location. Find out how to contact your state agency at [Medicaid.gov](https://www.Medicaid.gov).

To learn more about your Medicare coverage, call 1-800-MEDICARE (1-800-633-4227).

Signia also works closely with the Department of Veterans Affairs. If hearing tests at the VA show you need hearing aids, they will be provided free of charge.

## Signia Hearing Aid Discounts and Warranties

Information about Signia warranties is not readily available. However, the company does offer repair services for behind-the-ear and receiver-in-canal hearing aids. These repairs are free for hearing aids that are under warranty. Service is available for a fee for those not covered by warranty.

Check with your audiologist for additional warranty information.

## What Audiologists Say About Signia Hearing Aids

"There are perks and features [in Signia hearing aids] that I do appreciate," says Abigail Friend, Au.D., an audiologist with Proliance South Seattle Otolaryngology and 2023 Forbes Health Advisory Board member.

She specifically calls out the usability of the portable charger, the appealing hearing aid designs and Own Voice Processing (OVP), a Signia tool hearing professionals use to calibrate hearing aids so the user hears their own voice in a way that feels normal.

"For people with mild to moderate hearing loss, when you first fit them with hearing aids, most comment, 'Oh, my voice sounds funny!'" says Friend. "With OVP, we can calibrate to your own voice. That feature has been spot on."

However, she's apprehensive about the customer service from Signia. Friend reports that even before pandemic-related delays, repairs from Signia could take six to eight weeks, and items shipped back from Signia are often not reprogrammed to the patient's preferred settings when the packing slip indicates otherwise.

"Whatever is on the packing slip, don't believe it," says Friend. "I love the product, but their customer service needs to do some catching up."

### What Users Say

Customer experiences with Signia vary.

In early 2021, a reviewer on Consumers Advocate shared, “I got my Signia Pure Charge&Go 7Nx aids in May 2018 from the VA in San Diego. They have been wonderful so far, working as advertised! They are so comfortable I forget I have them on ... the charge lasts 20-22 hrs. I love the free iPhone app to control aids. They are a bit pricey, but you get what you pay for, I guess. I would recommend them for sure.”

Meanwhile, another user posted on Retirement Living, “Absolutely the worst ever... each time I have had a problem, I was told that Signia ‘has had trouble with the programs and are working it out.’ Well apparently not! My first repair was about a month after I initially purchased. I should have listened to my gut and returned them.”

And a review on HearingTracker.com speaking specifically about the Signia Styletto X 7X hearing aids reads, “They are excellent for proper hearing. However, the rechargeable battery life is approximately 11-12 hours, which seriously affect usefulness. For full-day use, a charger must be used. I do not recommend them because of the limited time.”

### Who Should Purchase Signia Hearing Aids?

The Signia product line includes a wide range of models, which means there’s likely something for everyone. Signia serves all levels of hearing loss, from mild to profound. And with styles including in-the-ear (ITE), receiving-in-canal (RIC) and behind-the-ear (BTE) hearing aids, Signia can help both first-time customers and seasoned hearing aid users find a solution to fit their needs.

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### Senior Lifestyle

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**Becky Brown**  
Contributor

Becky Brown is a professional writer whose mission it is to empower readers. She tells stories that help people make smart, informed decisions about their health and lives. She's covered everything from endocrinology to entrepreneurship, food safety to finances. She loves dogs, vegetables and stories that make her guffaw.



**Lauren Kawaguchi, Au.D.**  
Audiologist

Lauren Kawaguchi is a board-certified audiologist specializing in cochlear implants, hearing aids and diagnostic audiology. Originally from Las Vegas, she moved to Seattle to complete her undergraduate degree in speech and hearing sciences from the University of Washington, where she continued on to receive her clinical doctorate in audiology in 2019. As part of her clinical training, Dr. Kawaguchi worked with one of the top cochlear implant teams in the U.S. at the Washington University School of Medicine in St. Louis, Missouri. This experience catalyzed her love for cochlear implants and serving patients with hearing loss of all severities. She aims to empower patients and increase awareness about the social and emotional effects of hearing loss.



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